

ERIC BROWN

Data Recovery Service Manager | FLASHBACK DATA, LLC
4029 SOUTH CAPITAL OF TEXAS HIGHWAY | SUITE 224
AUSTIN, TEXAS 78704



WORK EXPERIENCE

FLASHBACK DATA, LLC

2005 to PRESENT

Data Recovery Service Manager

- Diagnosing, imaging, repairing various types of customer media including hard drives, flash drives, optical disks, and tapes
- Recovery of data storage devices with both logical and physical damage
- Internal mechanical repair of hard drives in a Class 10 Clean Room environment
- Responsible for the management of over 3000 hard drive parts
- Development of standard operating procedures for the data recovery lab
- Research and implementation of new data recovery hardware and software
- Maintenance data recovery servers and storage
- Registered Texas Private Investigator #688800, Flashback Data, LLC, License #A13474

ADR Data Recovery

2004 to 2005

Remote Data Recovery Engineer

- Recover data from physically damaged hard drives
- Purchased parts for recoveries
- Trained technicians on data recovery techniques

Renew Data Corporation

2001 to 2004

Sr. Data Recovery Engineer

- Responsible for recovering hard drives
- Managed inventory of all hard drives
- Managed data recovery lab
- Built custom Data recovery systems

Ontrack Data International

2001 to 2002

Associate Clean Room Engineer

- Responsible for data recovery on physically damaged drives
- Backup and restoration of client data
- Research and implement new tools for data recovery

LICENSES AND CERTIFICATIONS

Private Investigator License

November 2008 to Present

Texas Department of Public Safety

MCSE 2000

1998

EDUCATION

Northern Virginia Community College

1994 to 1996

Annandale, VA

- Candidate, Assc. Of Science in Computer Science

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QUALIFICATIONS

- 15 years of data recovery experience in some of the world's most respected labs
- Successfully recovered over 7000 hard drives as of July 2016. Damage was both logical and physical – including fire-damaged and water-damaged drives
- Extensive experience in specialized data recovery hardware and software, to include the manipulation of device level parameters and the replacement of chips and hardware; development of proprietary techniques for difficult-to-recover drives
- Strong experience with flash media and backup tape recoveries